Triple4

COMPANY PROFILE

Triple4 helps gain insight into your company's strengths and weaknesses making sure your IT objectives align with that of your business. We tailor specific end-to-end IT solutions for servers, networks and backups. Using a unique set of tools we deliver IT management, support and monitoring services for your IT environment. Every customer is assigned a dedicated team providing flat fee services for your IT environment. To ensure we meet your expectations, our professional service level agreement includes a 5-day cancellation clause.

Our Promise

- Customer Experience
- Professional
- Personal touch

Our Service Offerings

Triple4

IT Services

Triple4 bring together a collection of monitoring tools, skills, people and experience to provide an offering for servers, networks, backups and users. Support and monitoring is primarily done centrally and only requires customers to have an Internet connection to make use of the offering. *Triple4* provides an attractive value proposition that offers so much more than traditional IT support and outsourcing. *Triple4* have appropriately named our solutions under a "Care 4" banner as we believe that we have the right recipe to care for your servers, networks, backups and user environments.

Care 4 Server

Care 4 Server is an IT support solution for server infrastructure that combines monitoring tools, support services and a variety of skills/experience to protect your servers and business applications from unnecessary outage. The server environment is the life force of your business's critical applications and therefore requires maximum uptime.

Triple4 take a proactive approach to protecting your business infrastructure and have a keen interest into understanding business operations so we can best match IT infrastructure, solutions and support services to achieve true value from IT.

Care 4 Network

It is not always a server environment that is critical to a business. Servers, wireless devices, printers and firewalls all have to plug into a network and that network needs to be available. Supporting the network is equally as important as supporting the server environment.

Care 4 Network is a solution that provides IT support services and monitoring for wireless networks, wired networks or network attached devices such as NAS/SAN or firewall.

With a combination of *Care 4 Network* and *Care 4 Server*, *Triple4* can pro-actively trace problems end to end.

Care 4 Backup

Care 4 Backup is a managed backup solution offering on-premise backup with replication to the Cloud. In addition to just providing a backup solution, *Triple4* provide a pay per use disaster recovery environment for our clients, you only pay for when you actually need to use the disaster recovery environment, which provides *Care 4 Backup* with a strong value proposition for business protection.

Care 4 User

Care 4 User is a value added solution to provide end user monitoring and support for an IT environment. *Care 4 User* helps companies with Antivirus management, asset reporting and day to day support. *Triple4* can support users no matter where they are located as long as an Internet connection is available.

Triple4

Why Triple4?

Why should I use *Triple4* instead of a more "recognized" brand?

Clients are ordinarily in a position where IT related hardware, IT services, ISP and Cloud services along with the myriad of other services, are supplied by separate suppliers. This dilutes accountability and often results in higher costs.

Triple4 are in the unique position to offer a platform that provides clients the ability to consolidate services and accountability. Furthermore, provisioning clients with the ability to leverage our skills to maximize value returned from IT related investments.

Because *Triple4* have a consulting background, we have a specialized ability to look and analyse your IT environment, provide sound advice and consulting on strategy, audits, road-maps or just general recommendations.

Each customer acquisition is assigned a dedicated team of engineers, help-desk personal and sales account management.

Professional Services

Triple4 provides professional services from small to large-sized enterprise businesses. Through this exposure, we are gaining constant insight into the ever-changing landscape of Information and Communication Technology. Within Professional Services, *Triple4* offers consulting to businesses to assist with making IT a pervasive part of the business strategy that works as an enabler, not a grudge expense.

With the right consulting and advice, IT can assist with the delivery of a business strategy and make our clients more relevant in the modern manner of executing on business.

Consulting services can occur at any level of the IT capabilities maturity model, but it is *Triple4's* aim to mature all infrastructure we take into our custodianship through the phases to a Dynamic and actively business-contributing environment. Applying our methodologies to basic core infrastructure technologies, such as virtualization, storage area networks, authentication realms or governance and security layers; collaboration and communication technologies; as well as IT continuity, strategic analysis and disaster protection.
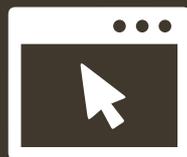
Hardware & Software

Triple4 are a provider of most major hardware and software solutions and have strategic partnerships in place with select vendors, like Google, Dell, Fujitsu, HP and others. Unlike many IT organizations, *Triple4* always go the "extra mile" and apply a solution sell approach to hardware and software and don't just simply drop boxes. We take pride in ensuring that what we sell to customers is the correct solution and not something that is not needed.

Google Cloud Partner

vmware PARTNER
PROFESSIONAL SOLUTION PROVIDER

RUCKUS
BiG DOG
PARTNER

hp

veeam
CLOUD & SERVICE PROVIDER
SILVER

How to find out more

Call our offices and speak to a consultant on +27 11 265 9800

Complete 5 easy steps on our enquiry field on www.triple4.co.za

Email sales@triple4.co.za and someone will call you back within 24hrs

Contact us on Twitter @Triple4_ZA